# An tÚdarás Rialála Comhlachtaí Tithíochta Ceadaithe

Approved Housing Bodies Regulatory Authority



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# Notifiable Events – Things You Should Know

30th November 2023

Ken Jackson Senior Regulatory Manager Regulatory Oversight Susan Jordan Regulatory Leader Regulatory Oversight



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# Housekeeping



To make the most of this webinar please put devices on silent and close your email.



Signal interruptions or delays may occur. Should one of us lose connection, the other webinar facilitators will keep you informed of next steps. If you lose connection, just try and re-join with the same link.



You will have opportunity to ask questions in the Q&A session at the end. Please submit questions via the Q&A button.

# Purpose





Refresher - 18 months+ since Notifiable Events process began



Data and learnings using Notifiable Events received



Reminder of requirements and supports available

# AHBRA's Statutory Remit



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The Housing (Regulation of Approved Housing Bodies) Act 2019 provides for the regulation of Approved Housing Bodies (AHBs) for the purposes of protecting housing assets provided or managed by such bodies

# Regulatory Functions



- the registration of AHBs
- setting standards for AHBs, subject to the approval of the Minister
- monitoring and assessing compliance by AHBs with the standards prepared by the Regulator
- undertaking investigations into AHBs, where necessary
- Promotion & awareness
- the cancellation of registration of AHBs, where appropriate
- the right to seek Court orders to protect the assets of AHBs in certain circumstances

# Regulatory Framework

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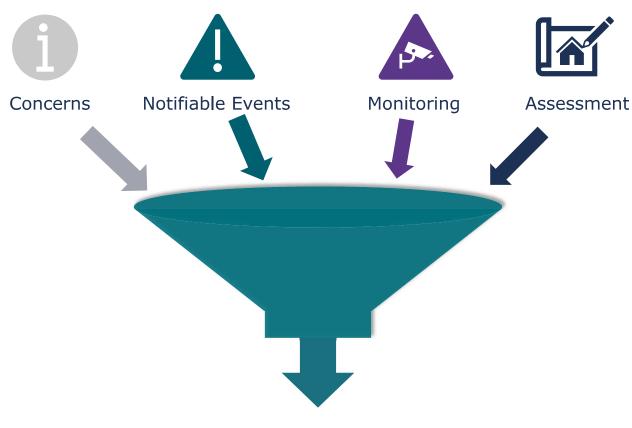
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The Regulatory Framework for Approved Housing Bodies in Ireland





Effective Regulation - Proportionate Response

**Informs** 







- 1. What is a Notifiable Event?
- 2. When should an AHB notify AHBRA?
- 3. How to notify AHBRA?
- 4. Who should notify AHBRA?
- 5. What action will AHBRA take?
- 6. What Supports and Guidance are available to me?

# What is a Notifiable Event?



# A Notifiable Event is a material, significant, or exceptional issue, event or change within an organisation

# Examples of Notifiable Events\*

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Consideration of Disposal of Assets



Serious risk to a tenant



Consideration of Mergers / Acquisitions



Key Personnel Changes



Criminal or Regulatory Investigation



Changes to constitution



Fraud or theft



Reduction in income / funding



Liquidity issues

\*Nonexhaustive list!

# Notifiable Events Guidance

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Notifiable Events – Guidance for AHBs

2. Examples of Notifiable Events

As set out above, a Notifiable Event is a material, significant, or exceptional issue, event, or change within the organisation, which must be notified to AHBRA. In considering whether an event is a Notifiable Event, an AHB should consider the level of risk and potential impact

# Does the event:

- Seriously affect the interests or safety of tenants?
- Result in a substantive change to the organisation or its strategy?
- Create a significant risk to the governance and financial health of the organisation?
- Result in non-compliance with the Standards for AHBs?
- Impact the reputation of an AHB, or the AHB sector?
- Materially affect the organisation's status as an AHB?

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- . Senior executive is absent for a prolonged period of time
- Breach of code of conduct by director(s)
- Plans to set up a non-subsidiary or re-structure within with the current group structure
- Breach or potential breach of charitable obligations
- Whistleblowing allegations within an AHB

# Notifiable Events Data

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199

Notifiable Events received since 2021



+20%

2022 vs 2023

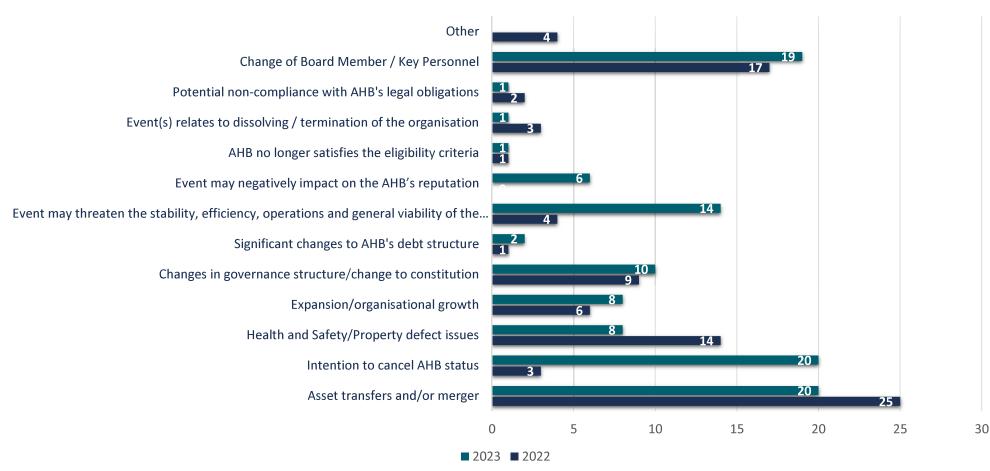
# NE Received Channel 140 120 100 80 60 40 20 2022 2023 Total Formal Notification (directly from AHB) Informal Notification (through other AHBRA channels)

| Primary<br>Focus of NE      | 2022 | 2023 | Total |
|-----------------------------|------|------|-------|
| Tenancy<br>Management       | 2    | 0    | 2     |
| Property & Asset Management | 13   | 8    | 21    |
| Governance                  | 72   | 100  | 172   |
| Finance                     | 2    | 2    | 4     |

# Notifiable Events Data

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# **Number of Notifiable Events by Type**

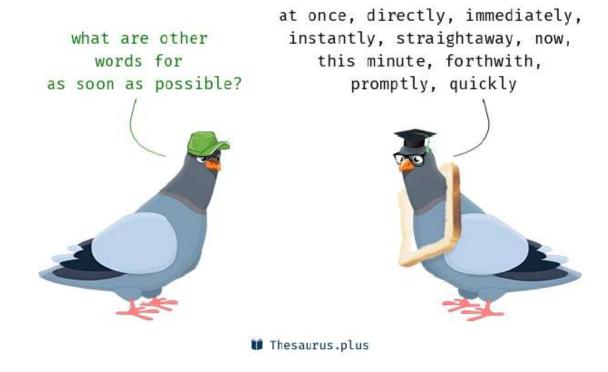


- 1. What is a Notifiable Event?
- 2. When should an AHB notify AHBRA?
- 3. How to notify AHBRA?
- 4. Who should notify AHBRA?
- 5. What action will AHBRA take?
- 6. What Supports and Guidance are available to me?

# When should an AHB notify AHBRA?

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# How to notify us?

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Via our Online Notifiable Event Form



https://www.ahbregulator.ie/concerns

In writing via email -

# info@ahbregulator.ie

## Include:

- The nature of the Notifiable Event
- The likely consequences of the Notifiable Event (who may be affected and how?)
- When is the event expected to occur / when the AHB became aware of the event ?
- What risks (if any) have been identified?
- What action (if any) is proposed to mitigate such risks?
- Any other relevant parties that have been notified

# Who should notify AHBRA?





Chief Executive / Chair of the Board

- Performance and service delivery
- Financial and funding matters



Chair of the Board

- Governance issues
- Significant organisational change

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Acknowledge

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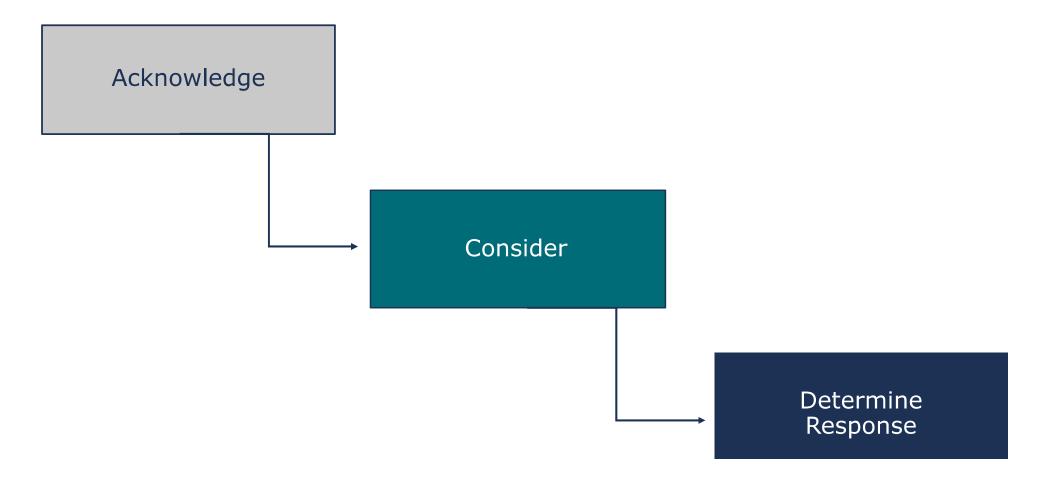
Acknowledge

Consider



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# What responses will AHBRA give?





No action required



Seek further clarification



**Ongoing Monitoring** 

# AHBs should:

- 1. Familiarise themselves with the Notifiable Events Guidance
- 2. Know what a Notifiable Event is
- 3. Notify us as soon as possible if a Notifiable Event arises\*
- 4. Know who is responsible for notifying us
- 5. Actively manage the event

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# **Notifiable Events**

**Support and Guidance** 

# Notifiable Events Guidance

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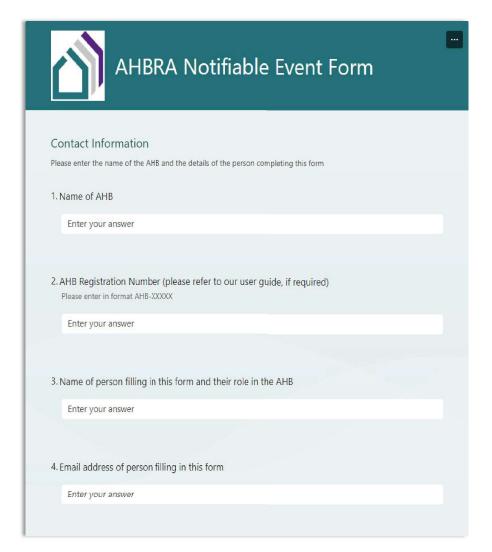
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https://www.ahbregulator.ie/for
 -ahbs/notifiable-events/

• info@ahbregulator.ie



# Notifiable Events Form

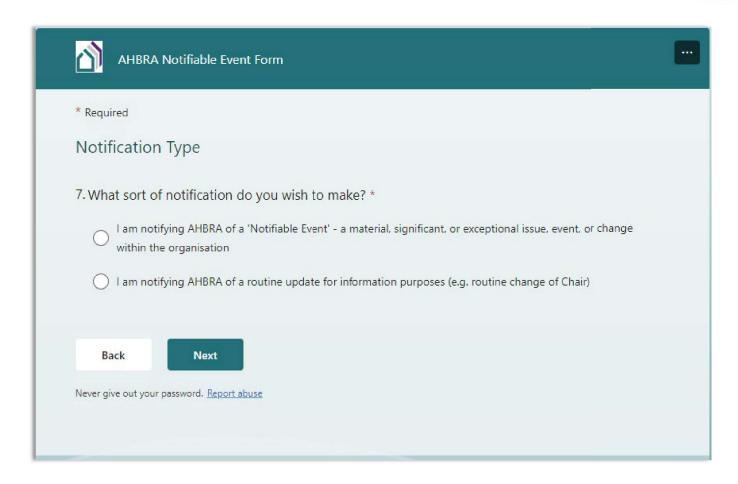




- Online form www.ahbregulator.ie
- Directs AHBs to answer specific questions based on type of event reported
- Capture information first time
- Guidance document also published

# Notifiable Events Form

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# Online Notifiable Events Form



| 8. The event relates to the following:   |
|--|
| Asset transfers and/or merger  |
| Intention to cancel the organisation's status as an AHB  |
| Expansion/organisational growth  |
| Health and safety issues/property defect issues  |
| Changes in governance structure (our Board) and/or change to the AHB's constitution  |
| Significant changes to the AHB's debt structure  |
| An event that may threaten the stability, efficiency, operations and general viability of the AHB                                  |
| An event that may negatively impact on the AHB's reputation  |
| An event that relates to changes to the AHB's charitable status  |
| Our AHB no longer satisfies the eligibility criteria   |
| An event that relates to an improvement/prohibition notice received by the AHB   |
| Event(s) that relates to the dissolving/termination of the organisation  Potential non-compliance with the AHB's legal obligations |
| Other  |
| Galer  |

- Will direct AHBs to answer specific questions depending on type of event
- Clear and user friendly
- Reduces need for AHBRA to seek followup information

# Notifiable Events Form

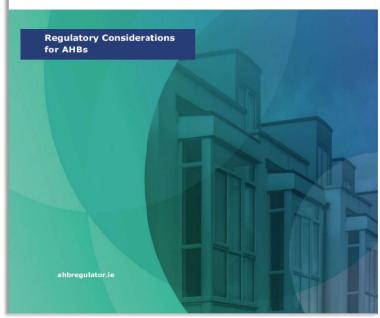


| Please provide a summary of the event   |                     |       |
|---|---------------------|-------|
| Enter your answer   | Details of          | event |
| 10. Impacts of the Event  |                     |       |
| Please provide details of who and what may be impacted by the event.  |                     |       |
| Enter your answer   | Impacts             |       |
| 11. Risk Assessment  Has your organisation completed a risk assessment as a result of the event?  |                     |       |
| Please provide a summary of the risks, including the AHB's assessment of the impact of these risks.   | Risk asses          | sment |
| Please provide a summary of the risks, including the AHB's assessment of the impact of these risks.  Enter your answer                              | Risk asses          | sment |
|   | Risk asses          | sment |
|   |                     | sment |
| Enter your answer   | Risk asses  Actions | sment |
| Enter your answer  12. Actions  Based on the level of risk, does the AHB have an appropriate action plan in place to actively manage all identified |                     | sment |

# **Publications**





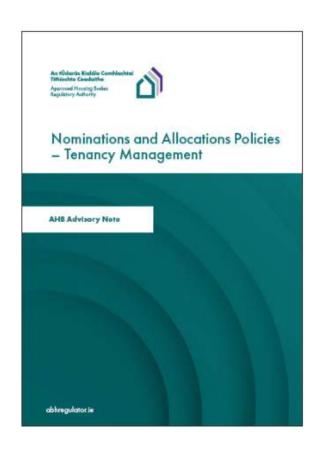


- Published March 2023
- Regulatory Considerations for AHBs
- Sets out regulatory requirements and expectations
  - Oversight and management
  - Notifiable Events
  - Registration
  - Cancelation

<u>ahbregulator.ie/app/uploads/2023/02/Asset-Transfers-and-</u> Mergers final.pdf

# Other Publications





- Published September 2023
- Helps AHBs understand and comply with obligations regarding nominations and allocations
- Practice of asking for payments in relation to allocations

<u>Guidance Documents - Approved Housing Bodies Regulatory Authority</u>
<a href="mailto:(ahbregulator.ie">(ahbregulator.ie</a>)

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Any Questions?